



SAFARI TRAVEL GUIDELINES

www.carrhartley.com

ANYONE TRAVELLING TO AFRICA FOR THE FIRST TIME HAS A MYRIAD OF QUESTIONS

What do we pack? What are the entry requirements? What will the temperature be?

To make your visit truly relaxing and enjoyable, here are some answers to those questions. It must be acknowledged that details will change from time to time and from place to place. Please read through this information, as there are certain things, which you will need to check and attend to ahead of your departure.

Of course, please feel free to email or call us with any questions you may still have.

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BOOKING CONDITIONS AND ACCEPTANCE OF YOUR SAFARI

Please ensure that you are cognizant of the booking conditions, which should be read and signed when you send your safari deposit. If you do not have our Terms and Conditions, please request a copy.
By travelling on safari, implies acceptance of our Terms and Conditions.



PASSPORTS AND VISAS

All visitors require a valid passport and return air tickets. You must have a valid passport that does not expire for at least six months after you return home and has at least two blank pages left prior to departure.

Visas are required for certain visitors to East Africa depending on nationality and are valid for three months from the date of issue.

Please inquire with us about your visa requirement for your destination country.

CUSTOMS CONCESSIONS

Personal effects, including cameras, may be imported temporarily without a permit. A customs bond may be requested from visitors bringing in excessive video or film equipment, radios, and musical instruments to ensure that these goods are re-exported, but generally, the customs officials are very welcoming.

Firearms are forbidden except under special circumstances.

Drones are forbidden except under special circumstances.



INSURANCE

Minimum travel insurance is highly advisable. It is recommended that all our guests take out comprehensive travel insurance before travel commences for cancellation and curtailment, emergency evacuation back to your home town, medical expenses, default, personal baggage and money.

Please contact your Insurance Company for quotations.

MEDICAL CARE

All guests should have comprehensive medical and travel insurance. Sangalai Ltd is a corporate member of the Flying Doctors Service for emergency evacuation to one of two private hospitals in Nairobi. Individual membership is included in your safari quotation and is valid for three months whilst in Kenya. However, your own personal Medical Cover should cover you in the event of hospitalisation and emergency medical repatriation to your home country.



HEALTH ISSUES

Currently, no vaccinations are required for entry into Kenya unless you come from a Yellow Fever region, then the Yellow Fever Vaccination Certificate is required. A Yellow Fever Vaccination Certificate is also required for entry into Tanzania and South Africa. The US Health department recommends certain immunization shots for International travel, so please check with your physician as to what is recommended. Our basic guide is a Tetanus, Hepatitis A shot and a course of anti-malaria pills such as 'Malarone'. You will need to make an appointment with your physician or travel clinic at least 4 – 6 weeks prior to departure to review health precautions, including necessary vaccinations and medications.

Please discuss any other health-related questions with your health practitioner at this time.

MALARIA

A course of malaria prophylactics is recommended for all visitors. Most products need to be taken a few days/weeks before entering a malaria area (depending on the brand) and for 4 weeks after you return home. Consult your doctor, nearest vaccination centre or pharmacist for the latest medication for the areas you are travelling. Take your tablets regularly and ensure that you have sufficient supply for the duration of your holiday and for the period after your return home. We recommend that you take your tablets in the evening to avoid experiencing any side effects during the day. Mosquitoes usually bite between dusk and dawn. The best prevention is avoidance, so we strongly advise that you cover up by wearing long sleeves, long pants, and mosquito repellent.



GENERAL RECOMMENDATIONS:

General recommendations: Always take precautions against the relentless overhead sun. Proximity to the Equator makes the African sun particularly strong and so it is recommended that you use the proper level of protection. In the winter months, the game parks can be dusty. Contact lens wearers are advised to bring eye drops and saline solution, as well as a backup pair of glasses. Wrap-around sunglasses provide the best protection from dust and other eye irritants. Sun protection chap-stick, sunscreens, moisturising creams and insect repellents are recommended. Please bring sufficient quantities of any prescription medications.

PERSONAL HEALTH HISTORY:

Please make us aware of any allergies. If you have any specific health restrictions that may affect your choice of accommodation, cuisine or style of travel, please be sure to share that information with us.

WATER

Your guide will advise you of the specific water situation pertaining to your accommodation. We recommend drinking sealed bottled water, which is available from most hotels and lodges, and always available, in our own private mobile camps and vehicles.



PLASTIC BAG BAN

Please note that Kenya and Tanzania both recently enforced a ban (29th August 2017 for Kenya and 1st June 2019 Tanzania) on the use of plastic bags. All guests travelling into Kenya or Tanzania with duty free plastic bags shall be required to leave the bags at the entry point and seek alternative carrier bags. Rwanda also has had a plastic bag ban since 2008. We request that you do not carry any plastic bags or zip lock bags whilst visiting Kenya, Rwanda or Tanzania as there are penalties for those caught.



CURRENCY

The unit of currency in Kenya is the Kenyan Shilling (Kshs),
Tanzania is the Tanzanian Shilling (TZS),
Rwanda is the Rwandan Franc (RWF) and
Uganda is the Ugandan Shilling (UGX).

Foreign currency can be exchanged at commercial banks and many hotels and safari lodges, but most purchases can be made in US \$. Banking hours are Monday to Friday and from 09h00 to 14h00, and on the first and last Saturday of the month from 09h00 to 11h00. The Bank at Jomo Kenyatta International Airport (JKIA) is open 24 hours. Credit cards are accepted at many hotels and safari lodges. American Express, Visa and MasterCard all have local agents in Nairobi. Visa and MasterCard are more widely accepted than American Express. It is often wise to either withdraw from the Airport / Nairobi ATM (Visa card) or change about US \$ 200 into local currency for personal purchases in remote areas where local vendors might not accept US Dollars.

TIPPING

As is customary, we advise you to tip in accordance with the level and quality of service provided. The following guidelines are generally accepted practice: For camp staff US\$15 per guest per day, as a pooled tip, to be shared amongst the cooks, tent attendants, mess waiters etc. For your safari guide US\$50-\$100 per day. For porters and waiters at hotels and for taxi drivers the usual tip is USD\$5. For camp or lodge staff, we recommend US\$ 20-30 per GUEST per day, as a pooled tip. Please note that the traditional gratuity to safari guides or camp staff is not included in the price of your safari and is completely discretionary and at your individual comfort level (payable in cash). We suggest bringing funds for tipping with you from home. US\$/Euro/Pounds tips are perfectly acceptable.



COMMUNICATIONS

Communications in East Africa are not, yet, as sophisticated as the rest of the world but this is changing rapidly. There is mobile signal in a number of areas in Kenya. A number of lodges and camps provide WIFI services but things can get a little temperamental if there is bad weather or an unforeseen glitch in the system.

(For more information about your specific safari please send us an email.)



ELECTRIC CURRENT

The voltage is 220/240 AC, 50 Hz and for most 110v appliances, you will need an adapter for the proper plug configuration and a converter for the correct current.

Rectangular three pronged plug sockets are in use in Kenya and Tanzania. Most mobile safari camps do not have individual electric outlets in the tents but have a common charging area in the main mess tent. However, most permanent lodges and camps do have charging capabilities in the rooms.

Generators or Solar supply electricity in lodges and fixed camps, which often operate at specific times of the day. In our private mobile camps electricity is provided by a Solar battery & inverter system running at 220v.

Electrical current adapter kits are not readily available and it is advisable to bring your own if one is needed. Most of our safari vehicles also have small inverters for charging phones, cameras and computers. Those that don't have invertors, have 12v cigarette lighter plugs.



SECURITY – THIS IS OF THE UTMOST IMPORTANCE TO US

Security is of the utmost importance to us to ensure you have a safe stay here as you would in any other country.

Do not carry large sums of money with you, keep a close watch on handbags, purses, wallets etc when walking in crowded areas. Avoid walking alone at night, lock up valuables in hotel safe deposit boxes and never leave valuables in view in an unattended car. In safari camps and lodges that do not have safes or lockable doors, please keep tempting valuables out of sight. Please make copies of passports, credit cards and other pertinent identification and documents prior to departing from home. Keep one copy with you and leave one copy with your emergency contact at home.



PHOTOGRAPHY

Our safari vehicles are fitted with roof hatches for unhindered viewing of wildlife but often, a better photographic angle is obtained from a lower viewpoint.

To achieve this, we provide sand or bean bags for use as camera rests. For game and bird photography, a telephoto lens of between 200 and 400mm is strongly recommended. Larger lenses, which require a tripod, are generally impractical for photography from vehicles as are double lens reflex cameras. Our safari guides are familiar with many camera systems and can often assist with their operation or with advice on how to get the best pictures. Make sure that you are familiar with all your equipment before coming on safari. Have an ample supply of memory cards and video cards, spare camera batteries and lens papers with you.

STILL SLR CAMERA

For the serious photographer, one or two camera bodies with 28mm, 80-200/300mm zoom for close ups and birds, 400mm lenses. Wide angle and macro lenses are also useful for the enthusiast. An ultra violet (UV) filter should be fitted to each lens. A polarising circular filter is advisable on a wide angle (this makes the sky blue and the clouds white on the typical clear days). There are some good 1.4 teleconvertors, which are suitable for zoom lenses that work very well – better than the x2 converters. For the less serious, try to bring a camera that has a decent optical zoom for at least 3X (but preferably 5X or more) for good wildlife shots.

VIDEO

Allow for a minimum of two spare batteries for operation away from the vehicle plus at least four to six hours of video storage. Most of the safari vehicles have a 12 VDC to 115 VAC portable power inverter, which is ideal for charging batteries. You may wish to purchase one (available from Radio Shack). A flash, powered off the video battery is recommended for interior scenes or around the campfire.

Out of respect for the local culture, please seek the advice of your guide before photographing people. Certain government, military and police buildings may not be photographed eg. Airports, Police Stations, Government offices.



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WHAT TO PACK

On safari, the dress code is casual with the emphasis on comfort. A long-sleeved shirt for protection from the sun and long pants for protection from mosquitoes in the evenings is recommended. You will need a warm sweater for the early mornings and evenings when it can get surprisingly cold. The concept of 'layering' is a good system to employ. A waterproof rain jacket can double as a windbreaker. Since laundry is done daily in almost every camp, lodge or hotel you will visit, it is not necessary to bring more than 4 or 5 sets of clothing. The camp and lodge staff will not wash ladies underwear due to local traditions but laundry soap is provided. Please avoid clothing resembling army uniforms eg. Army jackets, caps, trousers as it is illegal.

BINOCULARS

Binoculars are essential. Each person should have his or her own pair to avoid the frustration of passing them around when something exciting happens. The best field binoculars are lightweight with central focusing and with good lighting-gathering capability. Do not get them too powerful, as these are hard to hold steady: 7 x 40, 8 x 32 or 10 x 40 are excellent sizes. Avoid the zoom variety, as clarity is often poor.



LUGGAGE

Most city hotels have facilities for storing luggage not required whilst on safari.

BAGGAGE ALLOWANCE- PRIVATE AIR CHARTER:

Duffel bags are ideal as they store easily, especially in a private chartered aircraft. When a light aircraft is utilised, the maximum baggage per person is restricted to 20kgs (approximately 45lbs.) per person. One soft duffel bag with wheels and one carry on bag per person is recommended.

BAGGAGE ALLOWANCE- SCHEDULED FLIGHT:

Baggage Allowance on Scheduled Flights is restricted to 15kgs in East Africa per person (including hand luggage) in soft bags, plus a reasonable amount of photographic/video equipment. Any excess luggage may involve the use of an extra aircraft to carry such luggage and will therefore be charged as an additional cost.



RESPONSIBLE TOURISM

We would like to share the guidelines by which we conduct our safaris in order to protect the earth and her cultures. The guiding principles reflect a travel ethic, which you, the attentive traveller, will experience with us.

1. Avoid or minimise environmental impacts on fragile ecosystems. Develop an understanding and respect for the complex ecological interactions of plants and animals in the natural world. Your guides are naturalists skilled in translating information or history into interesting and easily understandable terms.
2. Promote and encourage the preservation of natural values among local people. The more local people observe outside interest in their natural environments and benefit from the resulting tourism, the more they will commit to safeguarding these values upon which the tourism is based.
3. Create opportunities for genuine, beneficial, cross-cultural interactions between hosts and guests. Take the time to learn key phrases in the local language.
Dress appropriately for the local customs.
4. Involve indigenous people in organising and leading your trip to provide you with an authentic experience. All our guides speak fluent English and are mostly conversant in local dialects.
5. Provide a wide range of opportunities through which local people can learn from and participate in tourism in meaningful ways. We encourage native people, especially from minority tribal groups with little political power or meaningful economic opportunity, to participate in the operation of our trips as guides, cooks, camp staff and managers.
6. Advocate the preservation of natural areas and protection of the rights of native people who may reside within them or otherwise depend on their resources for their livelihood. Our guests are given opportunities to learn about local conservation issues and are informed about organisations working to protect the natural environments and indigenous people of the places visited.
7. Nurture travellers who go on unusual vacations to appreciate the differences rather than the similarities. Travellers who engage themselves in customs, traditions and languages gain a better understanding of themselves and the world.



HAVE A QUESTION?

If you would like to go over anything in more detail, please email us.

We very much look forward to hosting you in Africa on your safari soon!

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